New Apps for AMS Support

SWA Way Tier

* It was a tier 2 development project

Application Name (as entered in the QuickBase Application Disposition app)

* OQS SimLog

Customer Technology Team (What SWA Team owns it)

* Crew Training (sub category: OQS Support)

Application Criticality (RTO, RTF, RI, CTB, BS)

* CTB

Suite

* Crew Training

Portfolio

* Aircraft Ops

If the app is CTB, are there any regular periods during which a 2-hour outage would have significant, widespread Business impact? If so, please identify them (e.g. last week of the month).

* Business preference is that outages not occur during the time period 5 a.m. to midnight, because that is the time when sim instructors are logging their Simulator training time in SimLog. If there is no Simulator training scheduled in the 7 p.m. to 11 p.m. time slot, an outage after 7:30 p.m. is acceptable.

Approx. how many FTEs needed to support?

* 1

What skills are needed to support (Java, ETL, etc.)?

* Similar to OQS (and should be the same team if possible): all same skills as for OQS: Java, Frameworks / MULE, Kodo;
* FLEX/FLASHBUILDER;
* Crystal Reports

When is it activated in Production?

* It was migrated to production March 31st, 2011; currently in production

When should Partner takeover of support start?

* As soon as possible